GB – NI
The Next Generation

Trader support from the team that helped design the Trader Support Service.



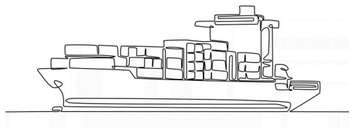
Commmon Issues



	Category	Issue
1	Importer	Carrier shows incorrect importer (incoterms / consignee)
2	ICS2 data	Carrier struggles to get full ICS2 level data (currently light touch)
3	Input process	To create ICS2 and EIDR = 46 screens! (think GB exports on gov.uk)
4	Importer	Wrong importer is contacted for suppdec (see item 1)
5	Identification	Importer struggles to identify movement and relevant invoice
6	Importer	Limited customs knowledge for accurate suppdec optimisation

TSS Sequencing (Current)





1. Shipper gives basic information to carrier
2. Carrier creates TSS record and ICS2 dec

   RISK STATUS not required
3. Carrier creates GMR and goods move to delivery
4. Nominated trader is required to complete SUPPDEC
5. Trader (importer) identifies the movement and locates commercial invoice
6. Trader completes appropriate SUPPDEC

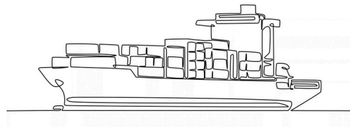
   RISK STATUS is required

Don’t just digitise a process

Improve it first!



TSS Sequencing (Optimal)



1

Shipper uploads commercial invoice and gets a unique ref no.

2

Shipper gives ref number to carrier

TRADER

A

Carrier creates ICS2 dec which auto populates with ref no.

B

Carrier creates GMR and goods move to delivery

CARRIER

EORI GROUP

SUPPDEC is due by 10th of next month

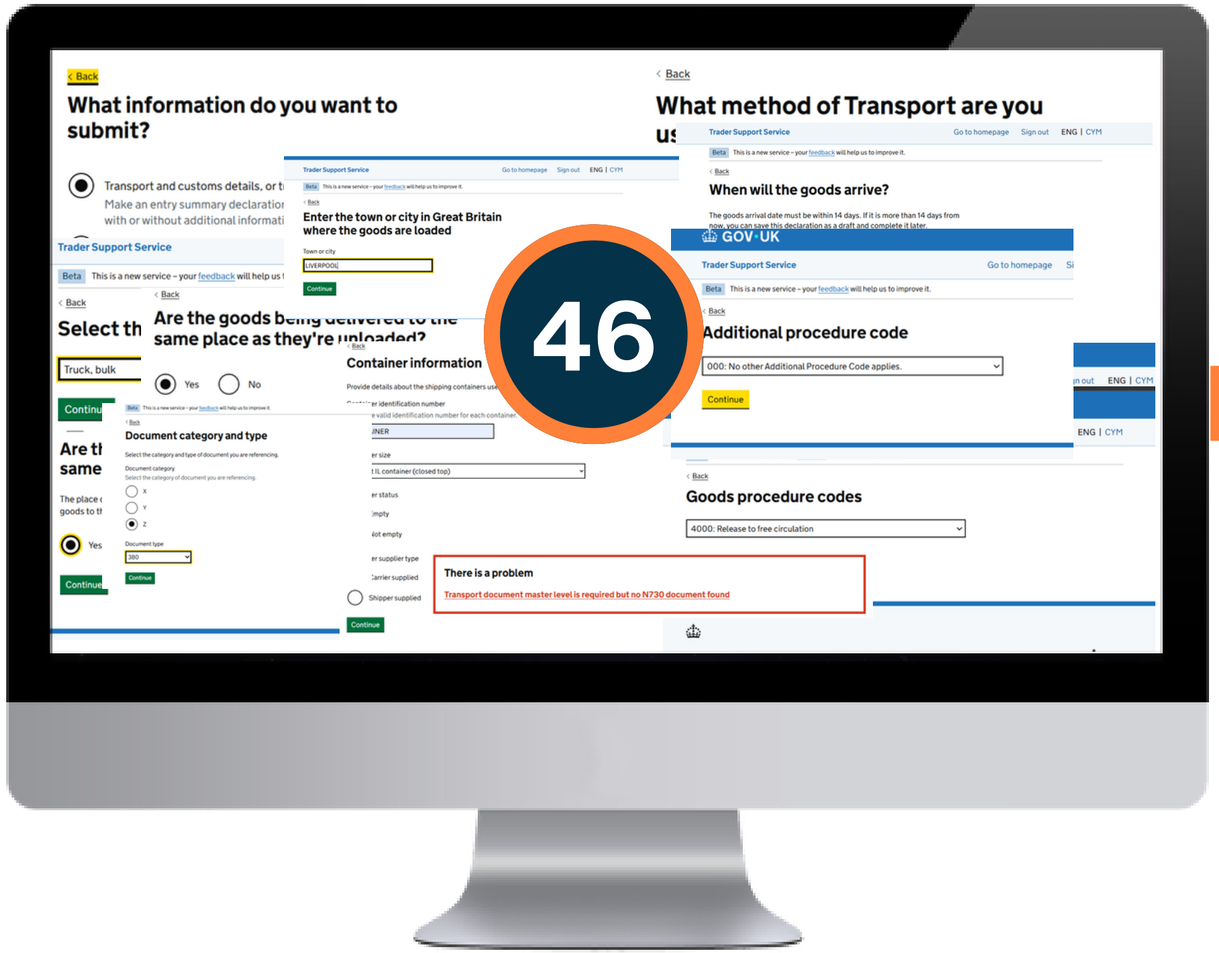
EORI GROUP

SUPPDEC is done for trader as part of streamlined processS

LABO Auditing & Continuous Improvement

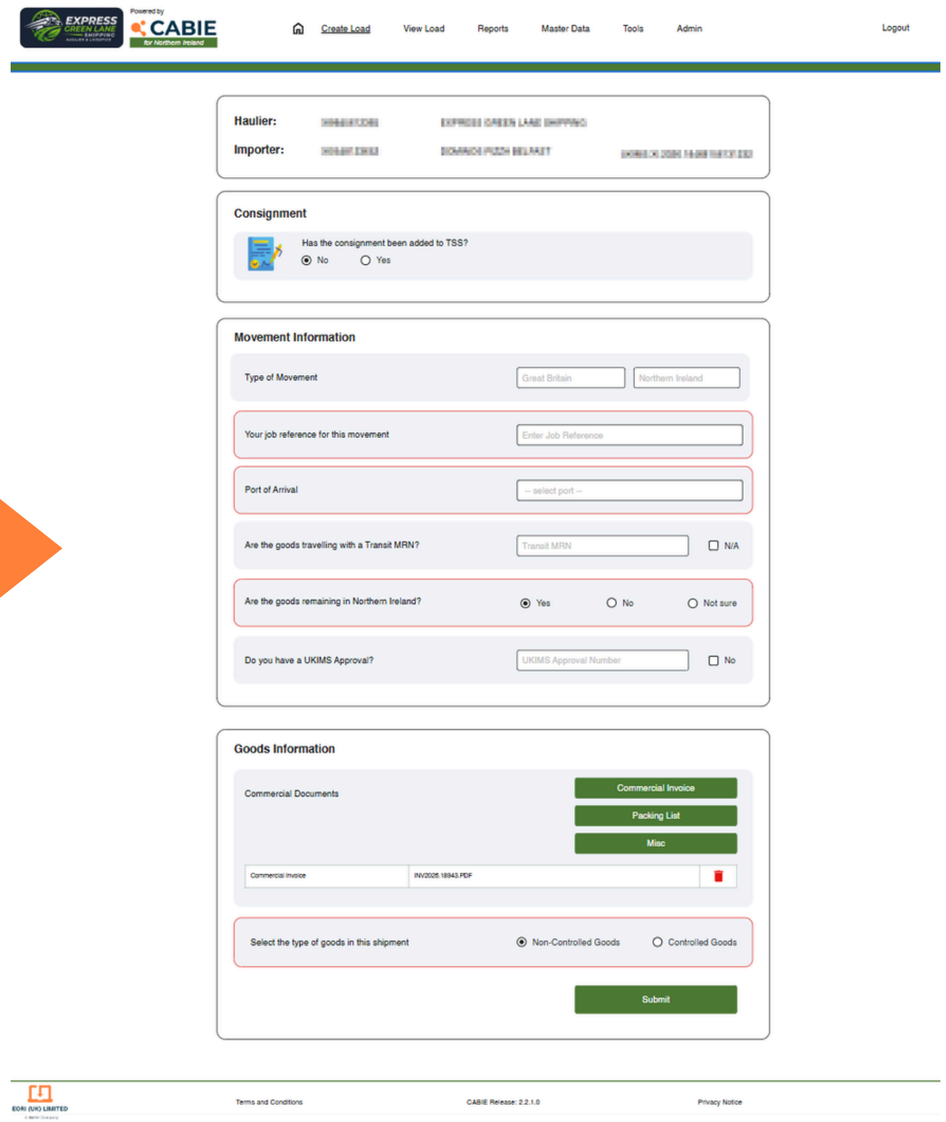
EORI GROUP

User experience



CABIE

Customs & Borders Import Export

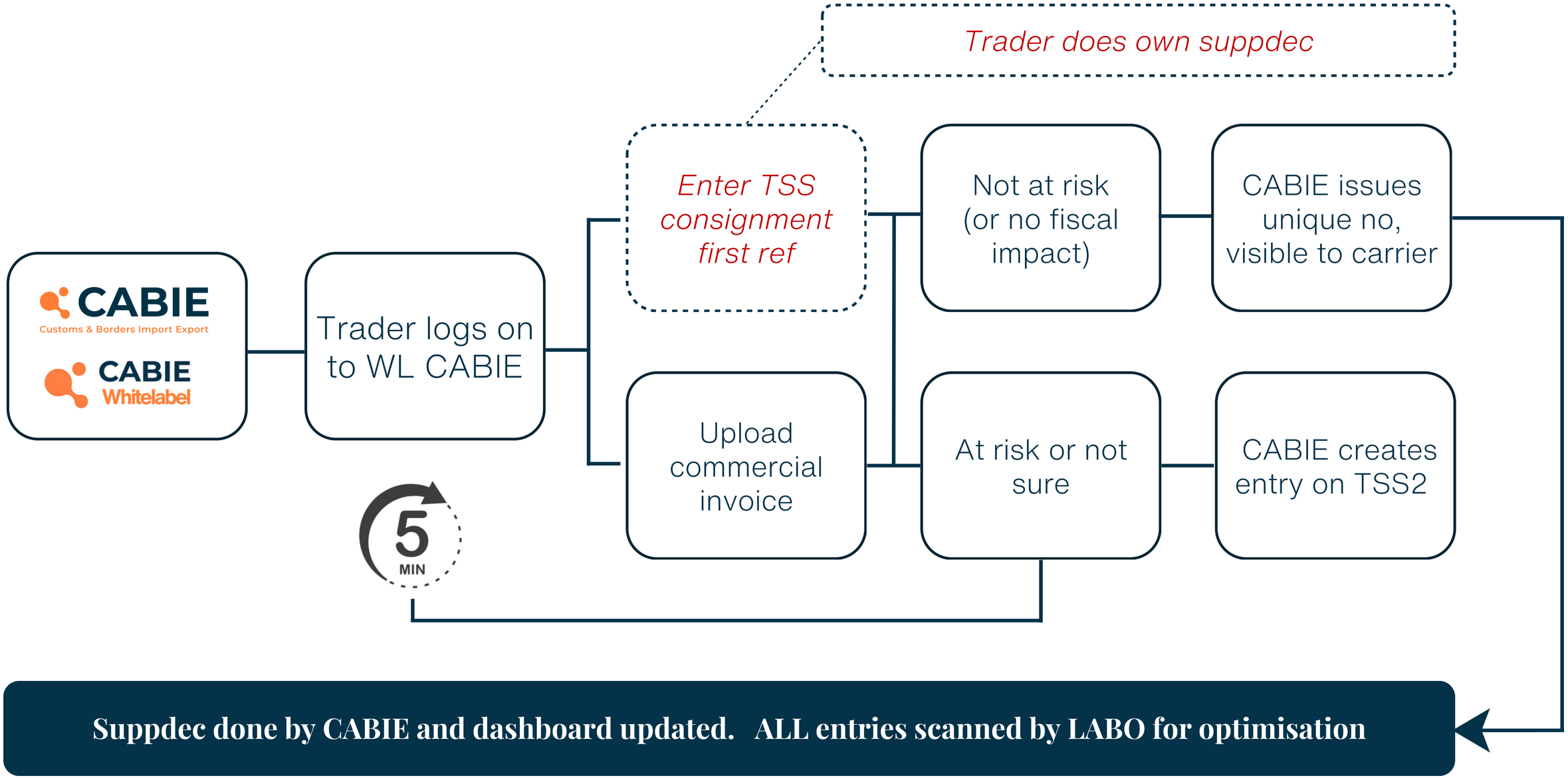


Common Issues



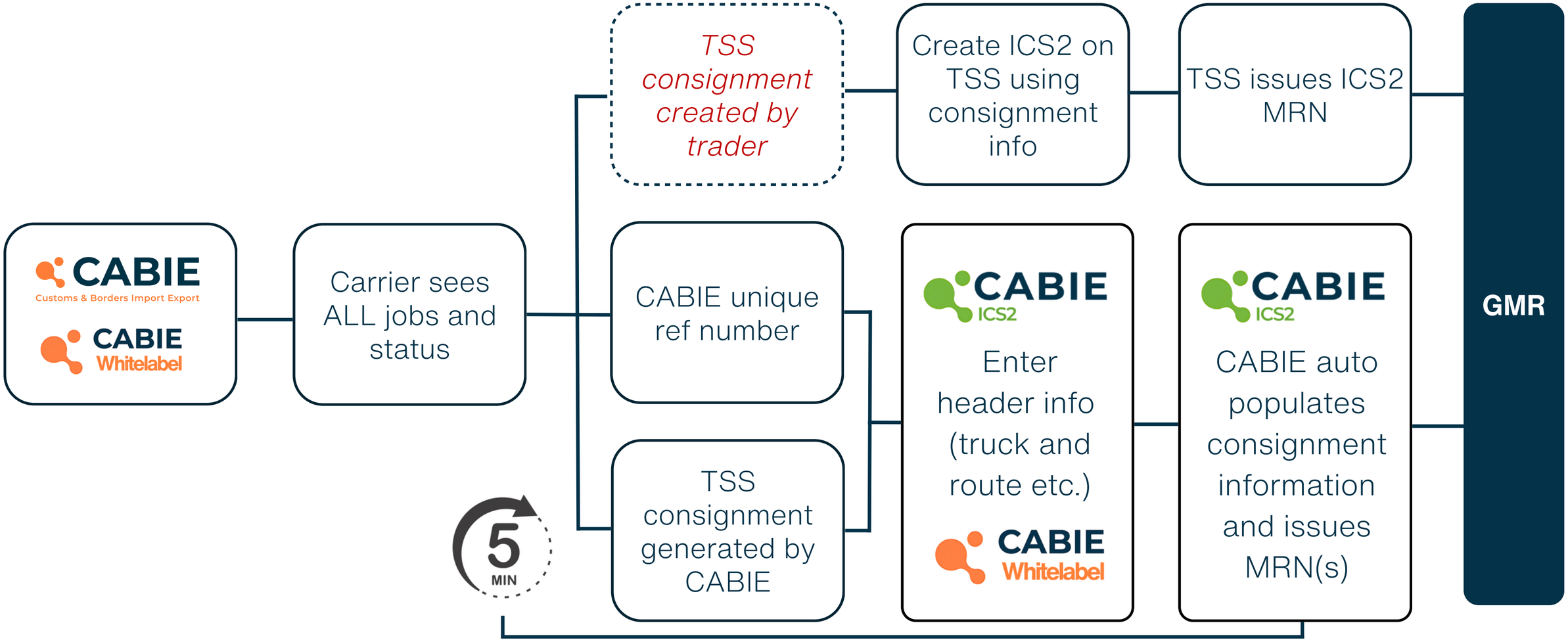
	Category	Issue
1	Importer FIXED	Carrier shows incorrect importer (incoterms / consignee)
2	ICS2 data FIXED	Carrier struggles to get full ICS2 level data (currently light touch)
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The Perfect Balance (Customer/Trader)



The Perfect Balance (Carrier)

Not a common process with groupage

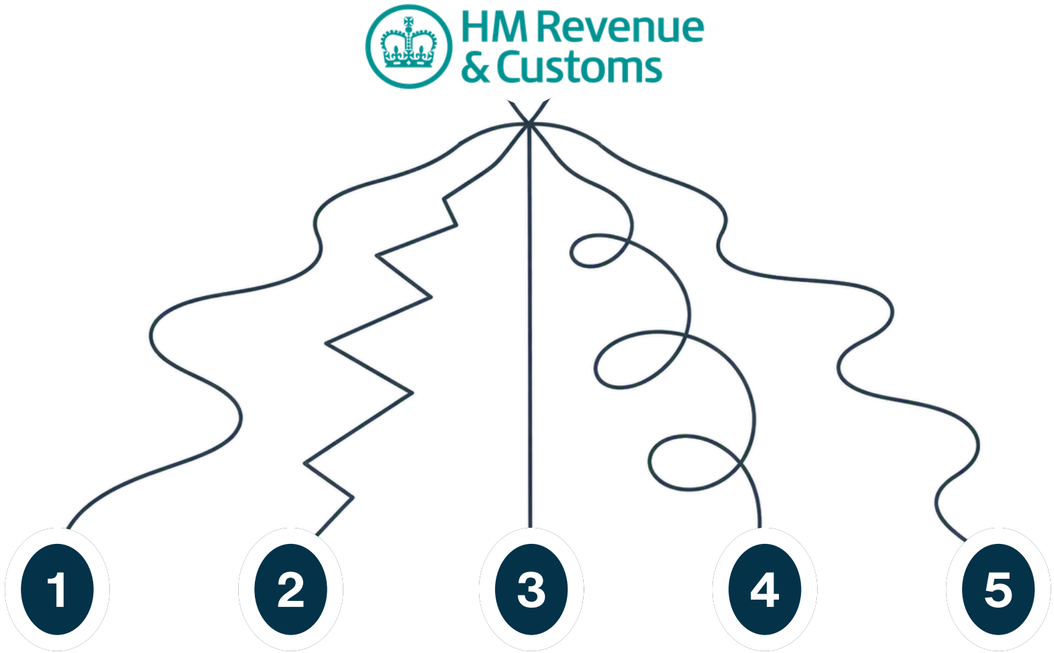


Choices

CARRIER (EIDR/SFD & ICS2)	
TSS2.0 API	
TSS2.0 CSV upload	
TSS2.0 portal entry (46 screens)	
CABIE whitelabel	
Alternative software	

TRADER (SUPPDEC)	
TSS2.0 API (large traders)	
TSS2.0 CSV upload	
TSS2.0 portal entry	
CABIE (simple process)	
CABIE – Suppdec Support Service	

Choices (Trader specifically)



Different carriers. Different processes.
Same suppdec obligations.

- CABIE process
- Non-CABIE carriers
- TSS2.0 (as agent)
- CDS direct input
- TSS1.0 backlog
- TSS2.0 backlog(!)

GB-NI TRADER SUPPORT

A clearer way to choose your service model

Four options, one consistent customs support framework. Select the right balance of predictable cost, declaration volume and specialist advice.



GOLD

Support : £1,000 / month

And an unlimited number of declarations



SILVER

Support : £500 / month

And up to 100 declarations per month at £5 per declaration



BRONZE

Support : £250 / month

And up to 50 declarations per month at £10 per declaration



CORE

Support : £0 / month

And unlimited number of declarations per month at £15 per declaration

Rate Card: Monthly support subscriptions have a minimum three-month term and apply to traders only

CHOOSE YOUR MODEL

Four service models. Built around how you trade

Start with declaration volume, then use the specialist support requirements to refine your choice.

FULL COVERAGE



GOLD

£1,000 / month

And £0 per declaration

Unlimited declarations per month

High-volume or complex traders wanting maximum cost certainty

- All declarations included
- Complete specialist support
- Regulatory look-ahead

BALANCED



SILVER

£500 / month

And £5 per declaration

Up to 100 declarations per month

Regular traders needing classification and technical guidance

- HS classification included
- DRS and controlled goods
- CBAM / EUDR support

ESSENTIAL+



BRONZE

£250 / month

And £10 per declaration

Up to 50 declarations per month

Lower-volume traders needing SPS and biosecurity support

- Core customs services
- SPS / biosecurity support
- Product labelling support

FLEXIBLE



CORE

£0 / month

£15 per declaration

Unlimited declarations per month

Infrequent or variable users who only require core support

- Core declaration support
- General customs guidance
- Pay only when used

minimum term 3 months

SERVICE COMPARISON

Core customs and declaration support

Every model includes the operational essentials below.

SERVICE	GOLD	SILVER	BRONZE	CORE
Use of customs simplifications (EIDR or SDP)	✓	✓	✓	✓
TSS / GB-NI supplementary declaration creation	✓	✓	✓	✓
TSS / GB-NI supplementary declaration submission	✓	✓	✓	✓
TSS backlog clearance, if required	✓	✓	✓	✓
IMMI creation and submission	✓	✓	✓	✓
ICS2 declaration creation and submission	✓	✓	✓	✓
24-hour support for border issues (if any)	✓	✓	✓	✓
At risk / not at risk assessment guidance	✓	✓	✓	✓
Duty, origin and free-circulation guidance	✓	✓	✓	✓
NIAID guidance	✓	✓	✓	✓
UKIMS / NIRMS / NIPHLS guidance	✓	✓	✓	✓
General customs advice and guidance	✓	✓	✓	✓

Included across all four models

SERVICE COMPARISON

Specialist advisory support

The key distinction between models is the depth of technical and regulatory support included.

SPECIALIST SUPPORT				
Product classification (HS codes)	✓	✓	—	—
Controlled goods guidance	✓	✓	—	—
CBAM / EUDR guidance and support	✓	✓	—	—
Product packaging	✓	—	—	—
Second-hand vehicle movements, including plant	✓	—	—	—
100% customs entry auditing (to identify liability gaps and optimization opportunities – including dual market access)	✓	✓	—	—
Post-clearance entry amendments and rectification	✓	—	—	

GOLD	£1,000/month	Unlimited number of declarations	
SILVER	£500/month and	£5/decl.	Up to 100
BRONZE	£250/month and	£10/decl.	Up to 50
CORE	£0/month	£15/decl.	Unlimited

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Trader support from the team that helped design the Trader Support Service.

