EORI (UK) LIMITED

A 360PAY COMPANY

TSS 2.0 Your practical guide to navigating the transition

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TSS 2.0 is now live. What has changed?

TSS 2.0 is now live, and since 20 October 2026, all new movements must use the new platform. TSS 1.0 remains available for completing movements already in progress during the transition period.

Date	What businesses need to know
1 October 2026	Access and onboarding to TSS 2.0 began.
7 October 2026	Pre-lodgement functionality became available for preparing movements ahead of the transition.
20 October 2026	New TSS movements use TSS 2.0.
30 November 2026	Planned end of the TSS 1.0 completion period. Review any outstanding declarations and confirm applicable deadlines.

What this means for your business

- Ensure all new movements submitted through TSS are managed in TSS 2.0 or through an appropriate alternative customs arrangement.
- Ensure the people who are responsible for the declarations understand the new process.
- Review any outstanding work in TSS 1.0.

Get your account and team ready

If you're going to use TSS 2.0, then account access is just the beginning. You also need the right people, information, and processes.

Before your next movement

- Confirm that your organisation can access TSS 2.0 and complete any required onboarding steps.
- Check your business details and EORI information.
- Review who has access, including administrators and colleagues preparing declarations.
- Familiarise your team with the relevant declaration workflows and any available guidance or testing facilities.
- Agree who will prepare information, submit declarations, resolve queries, and retain evidence.
- Ensure carriers, suppliers and other parties know what information they need to provide.

Questions to ask internally

- Who is responsible if information is missing?
- Who checks declarations before submission?
- What is the escalation route if a movement is delayed or a declaration needs correcting?

What happens to existing declarations?



Outstanding TSS 1.0 declarations still need to be completed. Businesses should review their existing records and plan how they will complete the remaining declarations.

Review your outstanding Supplementary Declarations (SUPPDECs)

- Identify all movements and Supplementary Declarations still awaiting completion.
- Check the applicable submission deadline for each declaration.
- Collect any missing invoices, values, commodity codes, origin information, and other supporting evidence.
- Confirm which colleague or customs agent is responsible for submission.
- Resolve outstanding queries or errors rather than leaving them until the deadline.
- Save records and supporting documentation for future reference.

Understanding the deadline

For relevant simplified Northern Ireland declarations, SUPPDECs are generally due by the 10th calendar day of the following month. Check the rules that apply to your movement and declaration type.

The Windsor Framework is not changing

TSS 2.0 changes how the Trader Support Service manages and submits information. The Windsor Framework and the customs requirements for goods moving between Great Britain and Northern Ireland remain in place.

Businesses must still consider:

- **Commodity classification:** use accurate commodity codes for the goods.
- **Customs valuation:** declare correct values supported by records.
- **Origin:** confirm where goods originate and eligibility for preferential tariffs.
- **At-risk and not-at-risk status:** establish the correct treatment and retain supporting evidence.
- **Authorisations:** check UKIMS (UK Internal Market Scheme) or other relevant approvals.
- **Import controls:** meet applicable licensing, sanitary and phytosanitary requirements.

UKIMS and simplified information

Eligible businesses may use Internal Market Movement Information (IMMI) for qualifying movements. Eligibility depends on the goods, authorisations and conditions involved, so not every movement follows the same route.

Why it matters

TSS 2.0 does not change the requirement to provide accurate customs information. Missing or incorrect details can lead to rejected declarations, delays, additional duty costs and post-clearance queries. Make sure someone with the relevant customs knowledge checks the information before submission.

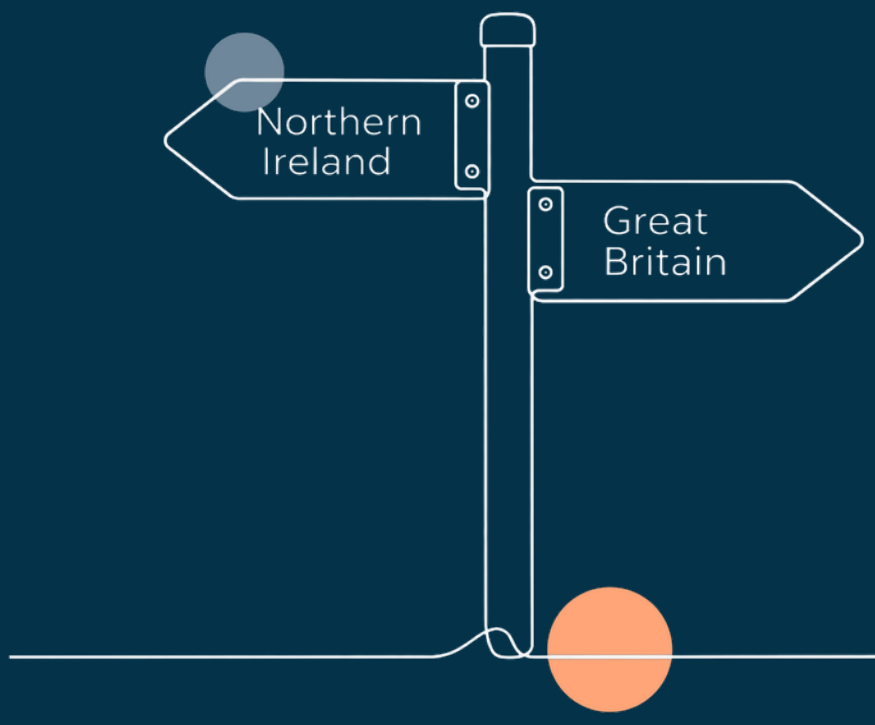
What documents should you have ready?

The required data depends on the movement, the goods, and the customs route used.

Use this list as a starting point for checking your records.

Area	What to review
Business details	Importer/exporter details and EORI numbers.
Goods	Description, commodity code, quantity and weight.
Commercial	Invoice, currency, value and relevant delivery terms.
Origin	Country of origin and applicable evidence.
Movement	Carrier, transport information and movement references.
Authorisations	UKIMS details or other relevant approvals, where applicable.
Evidence	Licences, certificates, invoices and supporting records.





Choose how to manage your SUPPDECs

Businesses have different options for managing their Northern Ireland customs requirements. The best approach depends on shipment volumes, internal expertise, existing systems, and the level of support required.

Use TSS 2.0

Manage your new Northern Ireland movements through TSS 2.0, ensuring your team has the knowledge and processes to handle declarations, customs information, and supporting evidence.

Work with a customs agent

Appoint a customs agent to manage declarations on your behalf. You will still need to provide accurate commercial information and understand your responsibilities under the agreed representation arrangement.

Use our SUPPDEC Support Service (SSS)

If your immediate challenge is completing Supplementary Declarations, EORI's SSS can help with eligible TSS 1.0 and TSS 2.0 work.

ACS has closed. Your support has not.

The Assisted Completion Service (ACS) has now ended as part of the move to TSS 2.0. If you relied on ACS to complete your Supplementary Declarations, you need a plan to manage that work going forward.

Introducing EORI's SUPPDEC Support Service

Our SUPPDEC Support Service (SSS) provides access to the same experienced customs specialists who supported Northern Ireland traders through ACS for the past three years.

How SSS can help

- Outstanding TSS 1.0 declarations: support with relevant SUPPDECs still to be completed during the transition.
- TSS 2.0 declarations: assistance with relevant SUPPDEC requirements for movements managed through TSS 2.0.
- Customs expertise: practical support with the information and customs knowledge needed to prepare accurate declarations.

Find out more about SSS **here!**

Leave the SUPPDEC headaches to us

Managing Supplementary Declarations can be time-consuming, especially for businesses with high volumes of movements or limited internal resources.

Balancing these requirements with day-to-day operations can put extra pressure on teams, especially as workloads increase or more complex cases arise.

Support that works around your business

Not every business has the capacity or resources to manage its entire declaration workload internally.

Whether you need occasional assistance or more regular support, EORI can ease the administrative burden and provide extra capacity when needed. Our aim is to help businesses manage their declaration workload more effectively, allowing internal teams to focus on their wider operational responsibilities.



Your readiness checklist



Use this checklist with your operations and customs teams before your next movement.

- ☐ Confirm how new movements will be managed moving forward.
- ☐ Ensure TSS 2.0 access is set up and working if you're using the platform.
- ☐ Make sure relevant team members understand their responsibilities.
- ☐ Review all outstanding TSS 1.0 Supplementary Declarations.
- ☐ Confirm submission deadlines and complete outstanding SUPPDECs.
- ☐ Review commodity codes, customs valuations and origin.
- ☐ Check applicable at-risk/not-at-risk rules and UKIMS requirements.
- ☐ Ensure you have all commercial documents and supporting evidence.
- ☐ Establish a process for handling errors, rejected declarations and queries.
- ☐ Identify where to access expert support if additional assistance is needed.

Need help with the transition?

A new system does not have to mean managing everything alone.

Your SUPPDECs. Our expertise.

Get support with outstanding TSS 1.0 SUPPDECs and TSS 2.0 supplementary declarations from the same customs experts behind ACS for the past three years.

Find out more

www.eori.uk/suppdec-support

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Important information

This guide provides general information to help you plan the transition.

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